



Horicon Bank's Ascend digital banking allows for different options to receive a code to authenticate via Multi-Factor Authentication (MFA).

- Text/SMS Message
- Phone call
- Authentication mobile App

Email is no longer an acceptable authentication method due to frequent email takeover incidents.

Dashboard Accounts Financial Planning Transfer & Pay **Tools** Business Banking

Settings

Profile Security **Contact** Company Info Accounts Applications

Addresses

Address Type	Address	Action
MAILING	326 E Lake St., Horicon WI 53032-1243	[Edit]
HOME	502 E Lake St., Horicon WI 53032-1247	[Edit]

Phone Numbers



Phone Type	Number	Options	Action
HOME	(920) 210- []	<input checked="" type="checkbox"/> PREFERRED <input checked="" type="checkbox"/> SMS	[Edit]
WORK	(920) 318- []	<input type="checkbox"/> I Would Like To Receive SMS Text Messages To This Number Standard text messaging rates will apply. <input type="checkbox"/> Set As Preferred Contact Phone	[Edit]


Save Changes Cancel



To update authentication options, login to digital banking, hover over the Tools menu and select Settings. Select Contact to update Phone and Mobile numbers. Click on Security to update Authentication App options listed under the "Two-Factor Authentication" header. In our digital banking it is referred to as Two-Factor Authentication (2FA). Fill in the Home, Work, and Mobile numbers. If any of the phone options can receive text messages, then check the "I Would Like To Receive SMS Text Messages To This Number" checkbox and it will appear for both options.

Profile **Security** Contact Company Info Accounts Applications

Security Information


USERNAME	ibtest	
PASSWORD	***** (not displayed for security reasons)	

Two-Factor Authentication Require Two-Factor Authentication For Each Login  OFF ON

CODE VIA SMS	2 SMS-enabled phone numbers on file	ENABLED 
CODE VIA VOICE CALL	5 phone numbers on file	ENABLED 

OFF ON

Authenticate using a two-factor authentication application like Google Authenticator, Authy, or Duo.

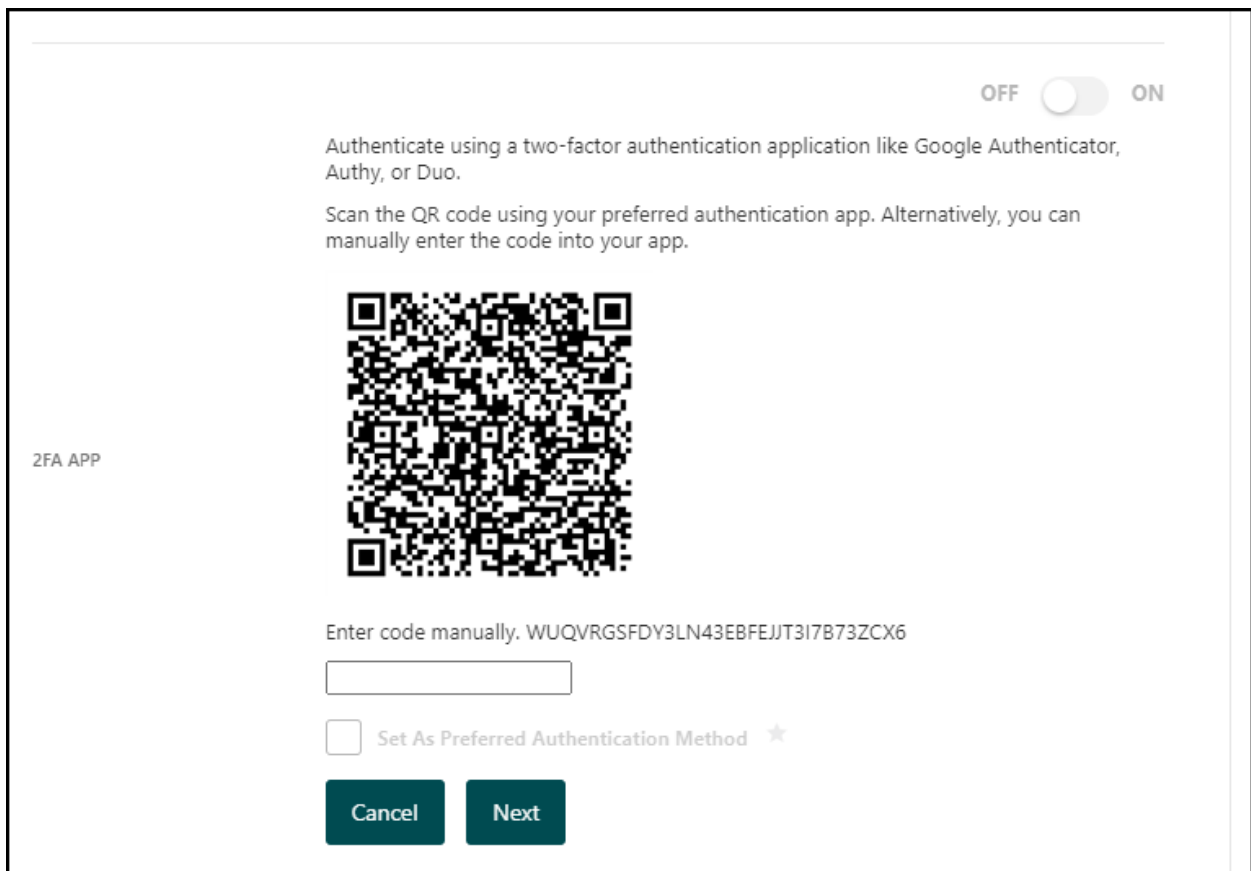
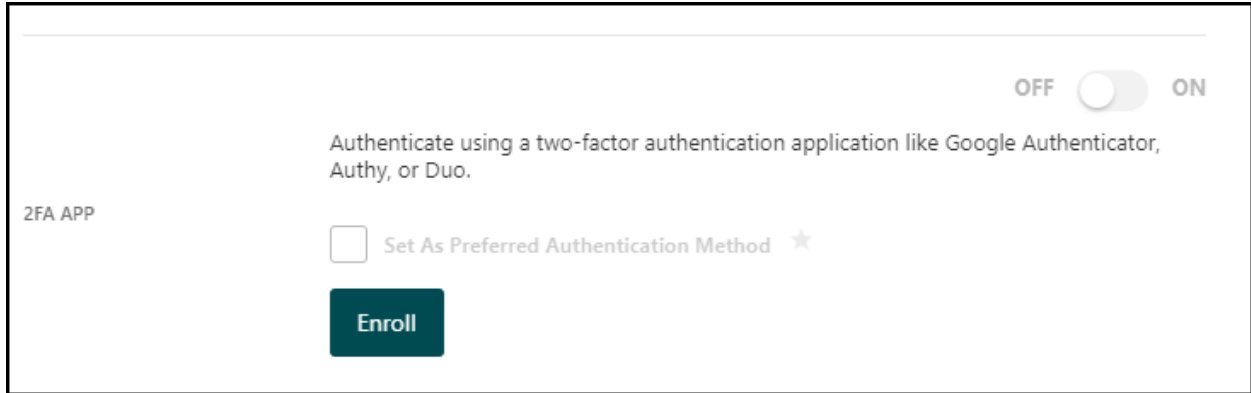
2FA APP	<input type="checkbox"/> Set As Preferred Authentication Method 
----------------	---

Done

To enroll an authentication app, click on the pencil icon to edit.

2FA APP	Authentication app not enabled	DISABLED 
---------	--------------------------------	--

Then click on the enroll button.

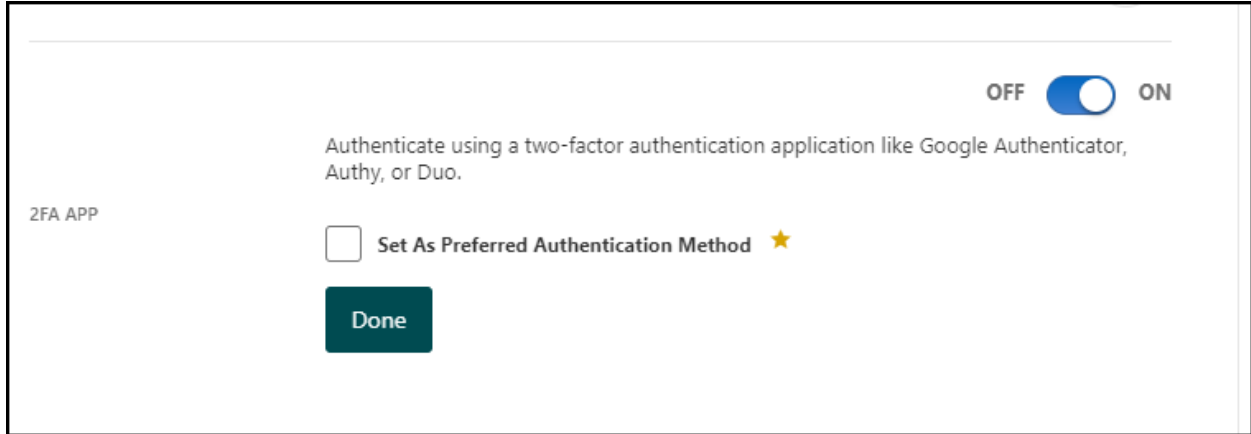


Download and open one of the following Authentication apps (soft token)...

- Google Authenticator
- Microsoft Authenticator
- Authy
- DUO
- VIP Access (Symantec)

Open the app and add new. Scan the QR code or enter the code that appears manually.
Please note that physical fob (hard token) is not compatible.

Once you have activated the authentication app you will see the screen below showing that it was successfully enrolled.



To remove your authentication app, move the 2FA APP slider to “OFF”. Then you will be able to enroll a different authentication app.